

## **Your privacy is our priority**

**MXTM LTD** is committed to safeguarding all personal information provided to us by our valued customers. This Privacy Policy describes how we handle and protect personal information we collect about individuals who apply for, or receive, our products and services. The provisions of this notice apply to former as well as current customers.

## **Why and how we collect personal information**

When you apply for, or maintain, an account with **MXTM LTD**, we collect personal information about you for business purposes, such as evaluating your financial needs, processing your requests and transactions, informing you about products and services that may be of interest to you, and providing customer service.

The personal information we collect may include:

- information you provide to us on applications and other forms, such as your name, address, date of birth and occupation;
- information about your transactions with us;
- information you provide to us to verify your identity, such as a passport or other identification documents;
- information received from other entities not affiliated with **MXTM LTD**.

## **Sharing information**

We may share personal information described above for business purposes, such as servicing customer accounts and informing customers about new products and services, as permitted by applicable law. The information we share for marketing purposes is limited to the information described above, such as name, address and account information.

## **Transferring personal data to third parties**

In order to support the financial products and services we provide to you, we may share the personal information described above with third-party service providers and joint marketers not affiliated with us, including:

Financial service institutions (e.g., advisers, dealers, brokers, trust companies and banks) with whom we have joint marketing agreements, such as agreements to market financial services or products that we jointly offer, endorse or sponsor.

Companies under contract to perform services for us, or on our behalf, such as vendors that prepare and mail statements and transaction confirmations or provide data processing, computer software maintenance and development, processing and marketing services.

These companies, acting on our behalf, are required to keep your personal information confidential.

We may also disclose personal information to nonaffiliated companies and regulatory authorities as permitted or required by applicable law. For example, we may disclose personal information to cooperate with regulatory authorities and law enforcement agencies to comply with subpoenas or other official requests, and as necessary to protect our rights or property.

Except as described in this Privacy Policy, we will not use your personal information for any other purpose unless we describe how such information will be used at the time you disclose it to us, or we obtain your permission to do so.

## **Accessing and revisiting your personal information**

We endeavor to keep our customer files complete and accurate. We will give you reasonable access to the information we have about you. Most of this information is contained in account statements that you receive from us and applications that you submit to obtain our products and services.

We encourage you to review this information and notify us if you believe any information should be corrected or updated. If you have a question or concern about your personal information or this Privacy Policy, please contact your account representative or our support team.

## **Tracking technologies and advertising**

Individual end-user tracking and data sharing with third parties for advertising and marketing purposes may take place on our web properties. You may opt out from interest-based advertising by using available third-party tools or browser settings.

Email: [support@MXTM.ai](mailto:support@MXTM.ai)  
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**MXTM LTD**, registered in the Autonomous Island of Mwali (Mohéli),  
Union of the Comoros

Company Registration No.: **HV01225484**  
Brokerage License No.: **BFX2025147**